



ASX/Media Announcement

Sirius leads customer satisfaction survey

Thursday, 6 October 2005

Melbourne, Australia – Sirius Converged Solutions, a division of Sirius Telecommunications Ltd (ASX:SIU), today announced the results of a regional survey conducted by US-based Avaya Inc. – a leading supplier of internet protocol telephony solutions.

The Avaya survey included a select number of Sirius' customers who were asked to evaluate the Company's performance and service to customers over a 12 month period. Results of the survey showed that in every category Sirius outperformed other competitors in the region. Categories in the survey included Sales Experience, Installation Experience, Training, Repair and Maintenance, After Installation and Pricing.

Avaya is a world leader in secure and reliable internet protocol telephony systems and communications software applications and services. The company designs, builds and manages communications networks for more than one million businesses worldwide, including more than 90% of the FORTUNE 500®.

Sirius Converged Solutions was appointed a Tier 1 business partner by Avaya a year ago. This rating entitles Sirius to sell, install and manage enterprise-wide solutions to large corporations as a result of its capabilities and knowledge base.

"This appointment demonstrates the quality of our service," said Jon Rackham, Sirius Converged Solutions' General Manager. "We take our role seriously – we do the right thing by Avaya and by our customers. Service is high on our priority list and that's what our customers are saying about us."

"Sirius' survey results are significantly higher than other partners in the region because of the Company's enhanced commitment to customer service and delivery over the past year," he said.

"We now have 40 ACA Avaya certifications and four ACS certifications – official recognition by Avaya to install and support its equipment – which illustrates the depth of our skills base and ability to service clients. This was borne out by achieving 120% of our sales target with Avaya," said Ziggy Frankenfeld, Chief Executive Officer of Sirius Telecommunications Ltd. "Avaya sees us as a key component of its strategy to address the Australasian market."

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About Sirius Telecommunications Ltd

Sirius Telecommunications (ASX:SIU) Ltd is an Australian-listed telecommunication service provider. The Company has the capabilities to sell, implement, support and manage internet protocol (IP) telephony solutions ranging from PABX/telephony to contact centres, messaging and mobility. Sirius has offices in Sydney, Melbourne, Canberra, Adelaide and Brisbane. Phoneware Communication Systems Pty Ltd, an independently managed subsidiary of Sirius, is the exclusive distributor of VXT in Australasia – a product focused on call accounting and network monitoring. Sirius Converged Solutions, a division of Sirius, is a Tier 1 business partner of US-based Avaya Inc.